

qualified S. Business Information Systems

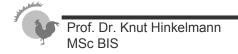
SBVR - Semantics of Business Vocabulary and Business Rules

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Content of the SBVR Standards

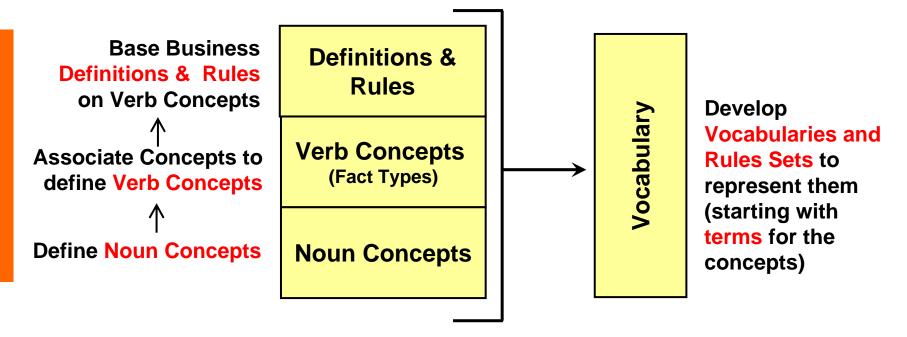
- SBVR is an OMG standard for formally describing business rules
- SBVR defines the vocabulary and rules for documenting the semantics of
 - business vocabularies (chapter 11)
 - business rules (chapter 12)
- The SBVR consists of a large number of definitions: What is
 - a business rule?
 - a rule statement?
 - level of enforcement?
 - ♦ a vocabulary?
 - ♦ a definition?
 - **\Delta** ...
- SBVR also specifies the logical semantics of expressions and rules (chapter 10)



What does SBVR do?

SBVR realizes the 'Business Rules Mantra':

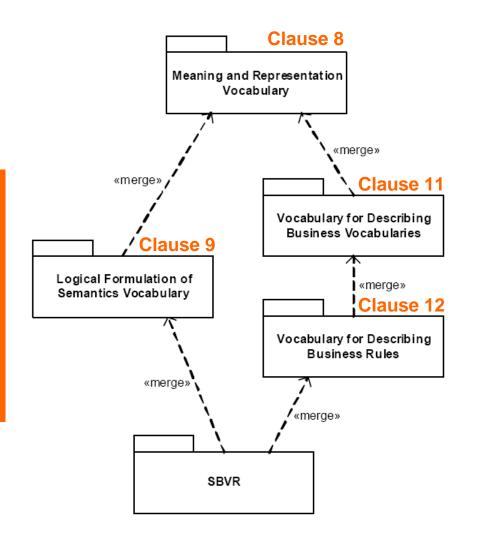
"Rules are built on Facts. Facts are built on Terms."



... to describe the business language of the activities of organizations

... in a way that is easily understandable by business people (Chapin et al. 2008)

SBVR is a Vocabulary, not a Language Standard



- SBVR is a vocabulary consisting of interrelated sub-vocabularies
 - meaning and representation vocabulary
 - vocabulary for describing business vocabularies
 - vocabulary for describing business rules
- The SBVR vocabulary permits to capture the semantics of sentences commonly used to express business rules
- SBVR-compliant tools capture the meaning of business vocabularies and rules

How to read the SBVR Specification

- The SBVR specification describes a vocabulary using terminological entries.
- Each entry includes a definition, along with other specifications such as notes and examples.
- Example:

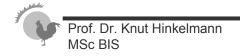
concept type

Definition: object type that specializes the concept 'concept'

Note: A <u>concept</u> is related to a <u>concept type</u> by being an <u>instance</u> of the <u>concept type</u>.

Example: <u>fact type</u>, <u>role</u>, <u>concept type</u>

Often, the entries include rules (necessities) about the particular item being defined.





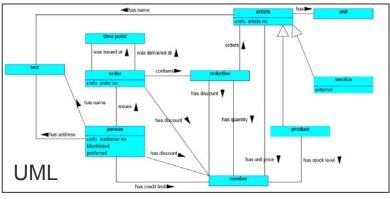
Notations for Business Rules

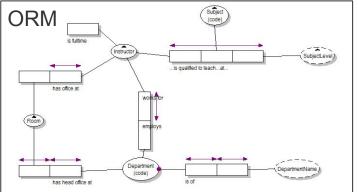
It is obligatory that each driver of a rental is qualified.

rental has driver

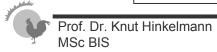
driver is qualified

The noun concept 'driver' is a facet of the noun concept 'person.'





- SBVR does not prescribe a specific language for terms, facts and rules
- Terms and facts can be represented, for example, in
 - ♦ SBVR Structured English
 - Unified Modelling Language (UML)
 - ♦ Object-Role Modeling (ORM)
- The SBVR specification itself uses SBVR Structured English to describe its vocabularies



Excursion: RuleSpeak

- RuleSpeak is another defacto standard for writing business rules
 - developed by Ron Ross at Business Rules Solution
 - widely used and understood by business rules practitioners
 - ♦ compatible with several business rules tools
 - consistent with SBVR Structured English

Structural business rule It is necessary that each rental has exactly one requested car group.

RuleSpeak version Each rental always has exactly one requested car group.

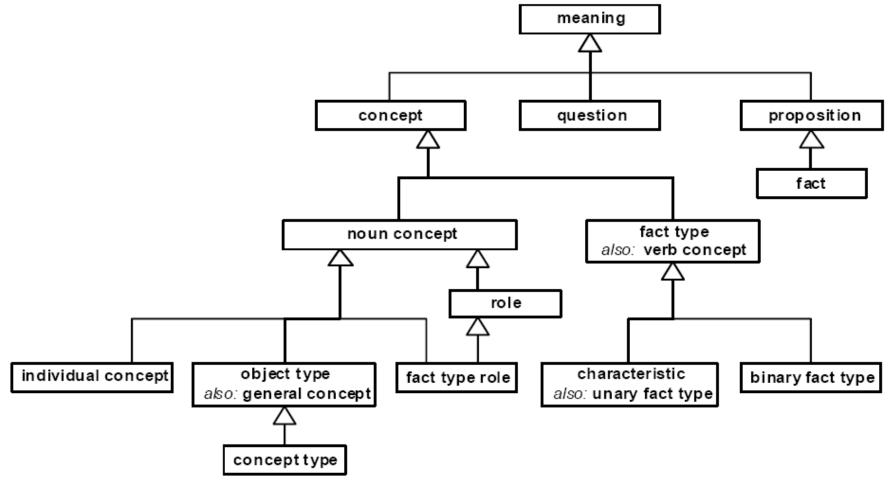
Operative business rule It is obligatory that the <u>rental duration</u> of each <u>rental</u> is at most 90 rental days.

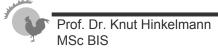
RuleSpeak version The rental duration of a rental must not be more than 90 rental days.

Operative business rule It is obligatory that each driver of a rental is qualified.

RuleSpeak version A driver of a rental must be qualified.

Clause 8: Meaning and Representation Vocabulary







Some important definitions

meaning

Definition: what is meant by a word, sign, statement, or description; what someone intends to express or

what someone understands

concept

Source: ISO 1087-1 (English) (3.2.1) ['concept']

Definition: unit of knowledge created by a unique combination of characteristics

General Concept: meaning

Reference Scheme: a designation of the concept

noun concept

Definition: concept that is the meaning of a noun or noun phrase

concept type Concept Type:

Reference Scheme: a closed projection that defines the noun concept

fact type

Definition: concept that is the meaning of a verb phrase that involves one or more noun concepts and

whose instances are all actualities

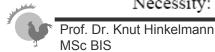
verb concept Synonym:

Note: For each instance of a <u>fact type</u>, each <u>role</u> of the <u>fact type</u> is one point of involvement of

something in that instance.

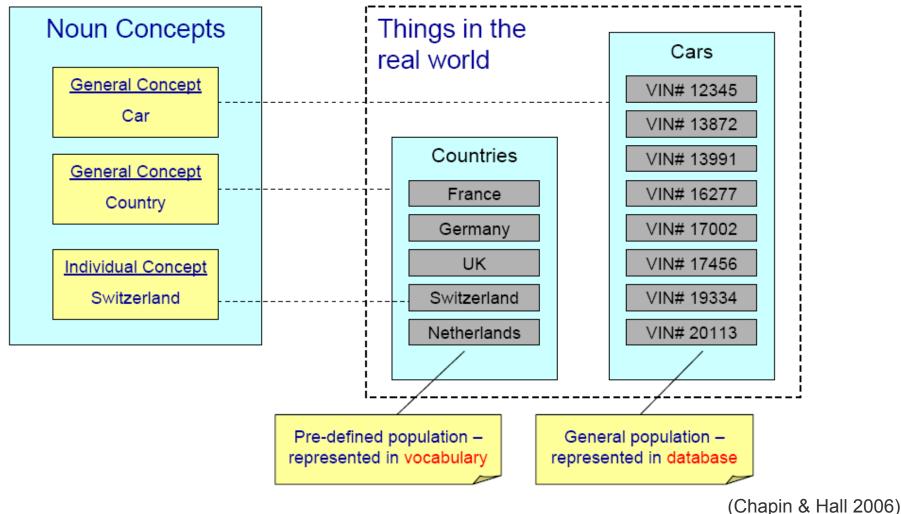
Concept Type: concept type

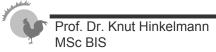
Each fact type has at least one role. Necessity:





Noun Concepts: General and Individual







Examples:

■ The 'general concept' that denotes the set of countries in which EU-Rent does business

operating country

Concept Type: role

Definition: <u>country</u> in which EU-Rent does business

Necessity: Each operating country has exactly one currency

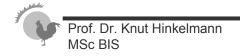
The 'individual concept' that denotes the country Switzerland

Switzerland

Concept Type: <u>individual concept</u>

General Concept: <u>country</u>

Synonym: Ch



Object Type = General Concept

object type

Definition: noun concept that classifies things on the basis of their common properties

Source: based on ISO 1087-1 (English) (3.2.3) ['general concept']

Concept Type: concept type

Synonym: <u>general concept</u>

Necessity: The <u>set</u> of <u>characteristics</u> that are incorporated by an <u>object type</u> is not the <u>set</u> of

characteristics that are incorporated by another object type.

Note: An object type incorporates a set of characteristics which are a unique combination that

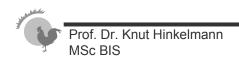
distinguishes that object type from all other object types. See 'concept incorporates

<u>characteristic</u>'. If an object type A and an object type B have the very same incorporated characteristics, they are the same concept. If they have the very same necessary characteristics,

they are logically equivalent and they denote the same things in all possible worlds.

Example: the concept 'rental car' corresponding to cars that are rented

Example: the concept 'car', the concept 'number', the concept 'person'





individual concept

Source: ISO 1087-1 (English) (3.2.2) ['individual concept']

Definition: concept that corresponds to only one object [thinq]

General Concept: noun concept
Concept Type: concept type

Necessity: No <u>individual concept</u> is an <u>object type</u>.

No <u>individual concept</u> is a <u>fact type role</u>.

Note: While each referring individual concept has exactly one and the same instance in all possible

worlds, there can be multiple individual concepts that correspond to the same thing. Different definite descriptions of the same individual thing can represent different individual concepts

that correspond to that thing.

Example: The <u>individual concept</u> 'California' whose one <u>instance</u> is an individual state in the United

States of America

Fact Types – Examples

Fact Types

- ♦ Unary (characteristic): <u>flight</u> is full
 - 1 placeholder, filled by 'flight'
- ♦ Binary: <u>aircraft</u> is assigned to <u>flight</u>
 - two placeholders, filled by 'aircraft' and 'flight'
- N-ary: <u>reassigned flight</u> <u>replaces missed flight</u> <u>after late arrival</u>
 - three placeholders representing roles, filled by 'flight', 'flight' and 'late arrival'





Role and Fact Type Role

role

Definition: noun concept that corresponds to things based on their playing a part, assuming a function or

being used in some situation

Concept Type: concept type

Example: the <u>role</u> 'drop-off location' of the fact type 'shipment has drop-off location'

the <u>role</u> 'shipment' of the fact type 'shipment has drop-off location', which should not be Example:

confused with the general concept 'shipment' (which generalizes the role)

the <u>role</u> 'sum' – a <u>role</u> of a number in relation to a set of numbers Example:

A role can be an object type or a fact type role. A role is always understood with respect to Note:

actualities of a particular fact type or to other particular situations.

fact type role

Definition: role that specifically characterizes its instances by their involvement in an actuality that is an

instance of a given fact type

Concept Type: concept type

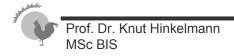
Necessity: Each <u>fact type role</u> is in exactly one <u>fact type</u>.

No fact type role is an object type. Necessity:

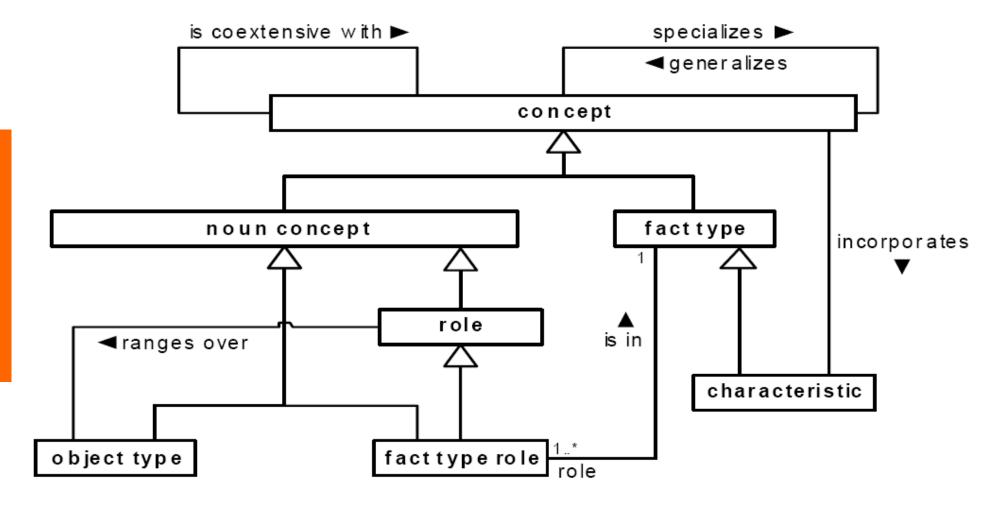
Note: A fact type role is fundamentally understood as a point of involvement in actualities that

> correspond to a fact type. Its incorporated characteristics come from the fact type - what the fact type requires of instances of the role. It is possible that two fact type roles incorporate the same characteristics, such as when a binary fact type means the same thing when roles are

reversed, as in 'person is married to person'.



Relations between Concepts



Examples of Relations

concept₁ specializes concept₂

Definition:

the concept₁ incorporates each characteristic that is incorporated by the concept₂ plus at

least one differentiator

Synonymous Form: <u>concept</u>₂ <u>generalizes concept</u>₁

Example: The <u>individual concept</u> 'Los Angeles' specializes the <u>concept</u> 'city', the differentiator being

that Los Angeles is one particular city in California.

concept1 is coextensive with concept2

Definition: the <u>extension</u> of the <u>concept</u>₁ is always the <u>extension</u> of the <u>concept</u>₂

Example: The individual concept defined as "the thirtieth president of the United States" is coextensive

with an object type defined as "president of the United States in 1925." The two concepts have the same extension (which includes only Calvin Coolidge) but they are different concepts.

concept incorporates characteristic

Definition: the <u>characteristic</u> is an abstraction of a property of each instance of the <u>concept</u> and is one

of the characteristics that makes up the concept

Example: The <u>concept</u> 'qualified driver' incorporates the <u>characteristic</u> '<u>driver</u> is licensed' because it is

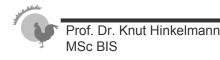
necessary (by the definition of 'qualified driver') that each qualified driver is licensed.

role ranges over object type

Definition: each characteristic that is incorporated by the object type is incorporated by the role

Example: The role 'company' of the fact type 'company employs person' ranges over the object type

'company'.

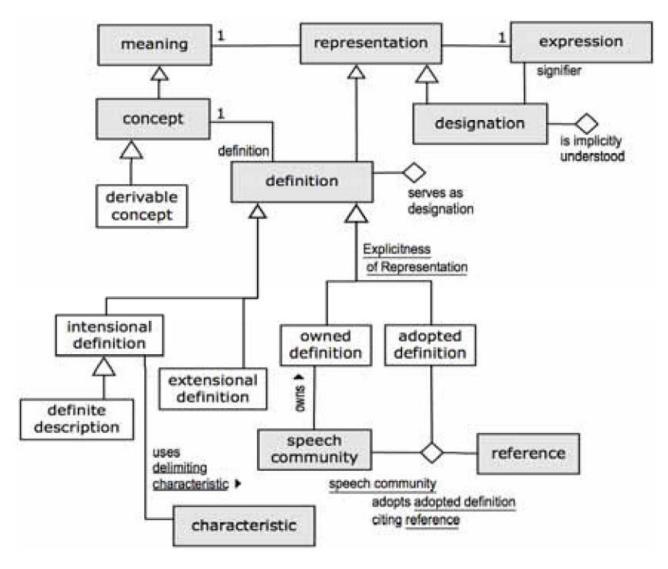


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Kinds of Definition





Definition

intensional definition

Source: ISO 1087-1 (English) (3.3.2) ['intensional definition']

Definition: definition which describes the intension of a concept by stating the superordinate concept and

the delimiting characteristics

General Concept: definition

Necessity: No intensional definition is an extensional definition.

definite description

Definition: intensional definition of an individual

Example: the car movement that has the movement id "UK-12345-abc-xyz"

Necessity: Each <u>definition</u> of an <u>individual concept</u> is a <u>definite description</u>.

Necessity: Each <u>definite description</u> is the <u>definition</u> of an <u>individual concept</u>.

Necessity: Each <u>definite description</u> uses a <u>reference scheme</u> for the individual.

extensional definition

Source: <u>ISO 1087-1 (English)</u> (3.3.3) ['extensional definition']

Definition: description of a concept by enumerating all of its subordinate concepts under one criterion of

subdivision

General Concept: <u>definition</u>

Necessity: No extensional definition is an intensional definition.





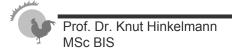
Epressing Definitions

One Definition Form (e.g. Intensional)

 The sales tax rate for a rental is the sales tax rate at the pick-up branch of the rental on the drop-off date of the rental.

can be expressed in many language, notation & speech community combinations:

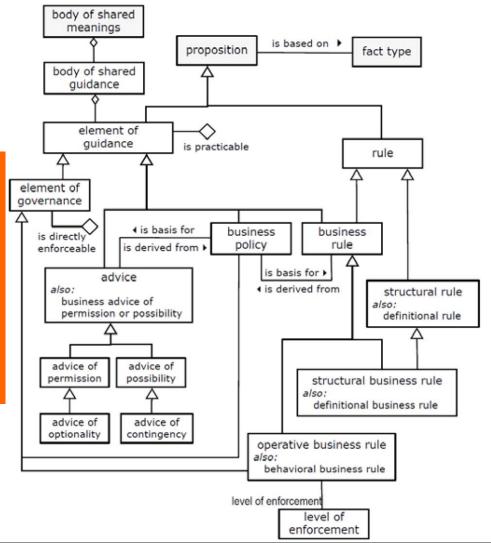
- Expressed in English
 - The sales tax rate for a rental is the sales tax rate at the pick-up branch of the rental on the drop-off date of the rental.
- Expressed in French
 - Le taux de taxe de vente pour une location de voiture est le taux de taxe de vente à l'agence de départ de la location à la date de retour de la voiture
- Expressed in SBVR Structured English
 - The <u>sales tax rate</u> for a <u>rental</u> is the <u>sales tax rate</u> at the <u>pick-up branch</u> of the <u>rental</u> on the <u>drop-off date</u> of the <u>rental</u>.



(Chapin & Hall 2006)



Clause 12: Business Rules



- (Surprisingly) small part of SBVR
- Contains definitions for
 - Business Rules
 - ♦ Level of Enforcement
 - Rule Statements

Business Rules

rule

Definition: proposition that is a claim of obligation or of necessity

Dictionary Basis: one of a set of explicit or understood regulations or principles governing conduct or procedure

within a particular area of activity ... a law or principle that operates within a particular sphere

of knowledge, describing, or prescribing what is possible or allowable. [ODE]

business rule

Definition: <u>rule that is under business jurisdiction</u>

General Concept: <u>rule</u>, <u>element of quidance</u>

Note: A rule's being "under business jurisdiction" means that it is under the jurisdiction of the

semantic community that it governs or guides - that the semantic community can opt to change

or discard the rule. Laws of physics may be relevant to a company (or other semantic

community); legislation and regulations may be imposed on it; external standards and best practices may be adopted. These things are not business rules from the company's perspective,

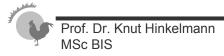
since it does not have the authority to change them. The company will decide how to react to laws and regulations, and will create business rules to ensure compliance with them. Similarly,

it will create business rules to ensure that standards or best practices are implemented as

intended. See subclause A.2.3

business rule is derived from business policy

Synonymous Form: <u>business policy</u> is basis for <u>business rule</u>



Kinds of Business Rules

structural rule

Definition: <u>rule that</u> is a claim of <u>necessity</u>.

Synonym: <u>definitional rule</u>

structural business rule

Definition: <u>structural rule</u> that is a <u>business rule</u>

Necessity: Each <u>structural business rule</u> is practicable.

Synonym: <u>definitional business rule</u>

operative business rule

Definition: <u>business rule</u> that is a claim of <u>obligation</u>

Definition: <u>element of governance</u> that is directly enforceable

Dictionary Basis: a prescribed, suggested, or self-imposed guide for conduct or action: a regulation or principle

<his parents laid down the rule that he must do his homework before going out to play> <a

very sound rule for any hiker is to mind his own business [...] F.D.Smith & Barbara Wilcox>

<made it a rule never to lose his temper> [...] [MWU (1a) 'rule']

Dictionary Basis: a prescribed guide for conduct or action [MWCD 'rule']

Necessity: No operative business rule is a structural business rule.

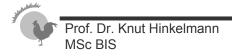
Synonym: <u>behavioral business rule</u>



Kinds of Business Rules

Two kinds of business rule:

- Operational: govern what the business does
 - "It is obligatory that ..."
 - "It is permitted that ..." (and its negation, "It is forbidden that ...")
- Structural: true by definition
 - "It is necessary that ..."
 - "It is possible that ..." (and its negation, "It is impossible that ...")



Defining a Business Rule

Start with a fact type, e.g.rental has driver

- Apply an obligation or necessity to it, e.g. it is obligatory that rental has driver.
- Add qualifications, quantifications and conditions, if necessary, e.g.

it is obligatory that rental has at most 4 drivers

Levels of Enforcement

Levels of Enforcement are separated from rules

level of enforcement

Definition: a position in a graded or ordered scale of values that specifies the severity of action imposed in

order to put or keep an operative business rule in force

Dictionary Basis: a position on a real or imaginary scale of amount, quantity, extent, or quality [NODE 'level']

Dictionary Basis: compel observance of or compliance with [NODE 'enforcement']

Only operative rules have levels of enforcements

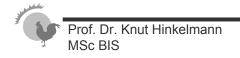
operative business rule has level of enforcement

■ SBVR does not prescribe any enforcement levels. It only gives examples (the ones also mentioned in BMM): strict, deferred, pre-authorized, post-justified, override, guidelins



Statements of Guidance

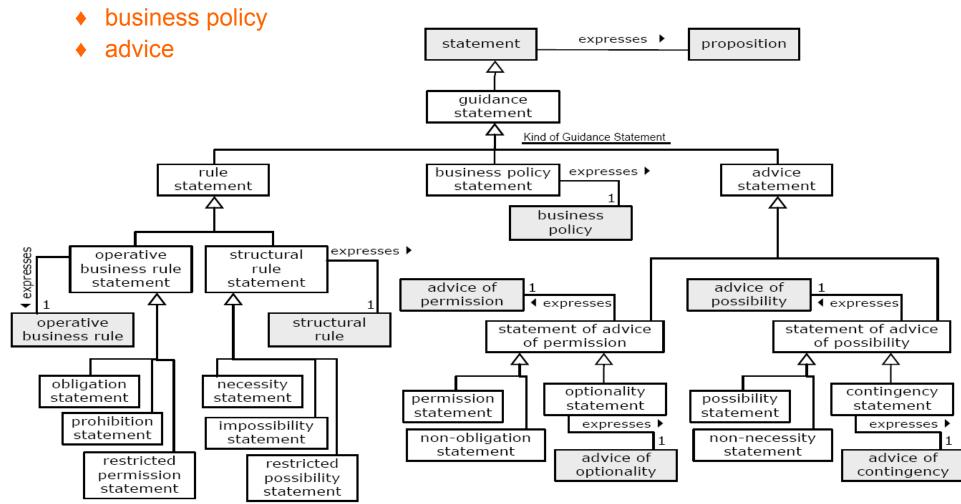
- There is a distinction between
 - ♦ rules
 - rule statements
- There are three kinds of statement to express operative business rules
 - obligation statement
 - prohibition statement
 - restricted permission statement
- There are also three kinds of statement to express structural business rules
 - necessity statement
 - impossibility statement
 - restricted possibility statement





Statements of Guidance

Besides rules there are statements for other kinds of guidance



Statements of Guidance

quidance statement

Definition: <u>statement</u> that expresses an <u>element of guidance</u>

Definition: <u>statement</u> that provides advice or information aimed at resolving a problem or difficulty,

especially as given by someone in authority

Dictionary Basis: a statement that provides advice or information aimed at resolving a problem or difficulty,

especially as given by someone in authority [NODE 'guidance']

business policy statement

Definition: <u>quidance statement that expresses a business policy</u>

Necessity: The concept 'business policy statement' is included in Kind of Guidance Statement.

rule statement

Definition: <u>quidance statement that expresses an operative business rule or a structural rule</u>

Necessity: The concept 'rule statement' is included in Kind of Guidance Statement.





Rule Statements

structural rule statement

Definition: rule statement that expresses a structural rule

Note: One structural rule can be expressed as various equivalent kinds of statements by introducing

or removing negation. The following are examples of the same rule, expressed in three forms.

Example: [as a <u>necessity statement</u>] "It is necessary that the pick-up branch of a one-way rental is

not the return branch of that rental."

Example: [as an impossibility statement] "It is impossible that the pick-up branch of a one-way rental

is the return branch of that rental."

Example: [as a <u>restricted possibility statement</u>] "It is <u>possible that</u> the pick-up branch of a rental is

the return branch of the rental only if the rental is not a one-way rental."

operative business rule statement

Definition: <u>business</u> rule statement that expresses an operative business rule

Necessity: No operative business rule statement is a structural rule statement.

Note: One operative business rule can be expressed as various equivalent kinds of statements by

introducing or removing negation. The following are examples of the same rule, expressed in

three forms.

Example: [as an <u>obligation statement</u>] "It is obligatory that a rental that is open has no driver that is a

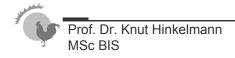
barred driver."

Example: [as a <u>prohibition statement</u>] "It is <u>prohibited that</u> a rental be open if a driver of the rental is

a barred driver."

Example: [as a <u>restricted permission statement</u>] "It is permitted that a rental be open only if no

driver of the rental is a barred driver."

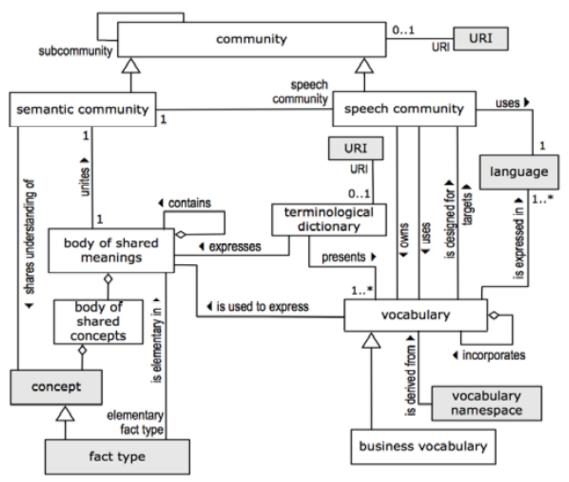


Clause 11: Business Vocabulary

- Clause 11 specifies a vocabulary providing words for describing business vocabularies along with the designations and fact type forms they contain.
- A full description of a business vocabulary involves
 - its relationship to semantic communities and speech communities,
 - its relationship to other vocabularies,
 - the concepts represented, their definitions and other information about them.



Communities, Meaning and Vocabularies



Community

community

Definition: group of people having a particular unifying characteristic in common

Dictionary Basis: group of people having a religion, race, profession, or other particular characteristic in

common [NODE 'community']

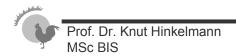
Reference Scheme: a <u>URI</u> of the <u>community</u>

Example: The Car Rental Community -- people who work in the car rental business

Example: The EU-Rent Community -- all EU-Rent employees

Example: The EU-Rent German Community -- employees of EU-Rent's German division

NODE = The New Oxford Dictionary of English.



Semantic Community

semantic community

Definition: community whose unifying characteristic is a shared understanding (perception) of the things

that they have to deal with

Example: The EU-Rent Community -- those who share the body of concepts about general and specific

things of importance to the EU-Rent business.

- When you define rules, you do it from the perspective of the owning semantic community
- A semantic community defines the scope of an SBVR Body of Shared Meanings:
 - what concepts (both noun concepts and verb concepts)
 are to be included
 - what business rules it needs to build on them

Body of Shared Meanings

body of shared meanings

Definition: set of concepts and elements of quidance for which there is a shared understanding in a

given semantic community

Example: The EU-Rent Car Rental Business has a body of shared meanings which contains the set of

concepts of general and specific things of importance to the EU-Rent car rental business

body of shared meanings unites semantic community

Definition: the body of shared meanings is the set of concepts and elements of quidance for which

there is a shared understanding in the semantic community

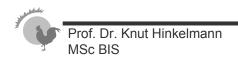
Necessity: Each semantic community is united by exactly one body of shared meanings.

Necessity: Each body of shared meanings unites exactly one semantic community.

Note: Understanding the body of shared meanings that unites a semantic community is an obligation

for participation in the semantic community. Communication within the community is based

on an assumption of mutual understanding of the body of shared meaning.



Speech Community

■ A speech community is a subcommunity of a semantic community. It has the same "body of shared meanings", but expresses them in a particular, shared vocabulary

speech community

Definition: <u>subcommunity</u> of a given <u>semantic community</u> whose unifying characteristic is the

vocabulary and language that it uses

Dictionary Basis: group of people sharing a characteristic vocabulary, and grammatical and pronunciation

patterns for use in their normal intercommunication [W3ID 'speech community']

Example: The EU-Rent German Community shares the German-based vocabulary of designations used in

EU-Rent's business. The designations include German words for EU-Rent's concepts plus

designations adopted from other languages.

speech community uses language

Definition: the <u>speech community</u> communicates in the <u>language</u>

Necessity: Each <u>speech community</u> uses exactly one <u>language</u>.

semantic community has speech community

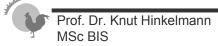
Necessity: Each speech community is of exactly one semantic community.





Vocabulary

- A vocabulary is drawn from one shared language, which may be:
 - A natural language, such as English, German, Dutch
 - Specialised terminology such as that used by lawyers or engineers
 - A constructed language such as the UML (or SBVR Structured English)
- Each vocabulary expresses only one Body of Shared Meanings
- A vocabulary includes
 - terms and names for the noun concepts
 - 'readings' for the verb concepts
- SBVR users are strongly encouraged to limit the amount of internally managed vocabulary, and:
 - use everyday natural language as much as possible, backed up with a standard dictionary
 - adopt as much as possible from authoritative sources, such as ISO standards and industry standard glossaries. (Chapin & Hall 2006)



Vocabulary

vocabulary

Definition: set of designations and fact type forms primarily drawn from a single language to express

concepts within a body of shared meanings

Dictionary Basis: sum or stock of words employed by a language, group, individual, or work, or in a field of

knowledge [MWCD 'vocabulary ']

Example: The sets of designations represented in EU-Rent's internal glossaries, in the natural languages

in which the company does business, together with the vocabularies it has adopted, including

those defined in:

* Industry standard glossaries for car rental business,

* Standard (e.g., ISO) glossaries of business terms,

* Authoritative dictionaries for the relevant natural languages.

vocabulary is designed for speech community

Synonymous Form: <u>vocabulary</u> targets <u>speech community</u>

Definition: the <u>vocabulary</u> is created for use by a <u>speech community</u> that does not own the vocabulary

vocabulary is expressed in language

Definition: the <u>designations</u> of the <u>vocabulary</u> are primarily within the <u>language</u>

Synonymous Form: <u>language expresses vocabulary</u>

Synonymous Form: vocabulary uses language

Necessity: Each vocabulary is expressed in at least one language.

Note: Typically, the language would be a natural language, but not necessarily. See 'language'.



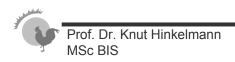
business vocabulary

Definition: vocabulary that is under business jurisdiction

vocabulary is used to express body of shared meanings

Definition: the <u>vocabulary</u> includes <u>designations</u> and <u>fact type forms</u> of the <u>concepts</u> in the <u>body of</u>

shared meanings





References

- OMG (2008): Semantics of Business Vocabulary and Business Rules (SBVR), v1.0, URL: http://www.omg.org/spec/SBVR/1.0 (17.10.2008)
- Chapin, Donald and Hall, John (2006): Semantics and Business Rules. Tutorial at the Semantic Technology Conference, March 2006, San Jose CA
- Chapin, Donald; Hall, John; Nijsson, Sjir; Piprani, Baba (2008): SBVR Tutorial. Open Forum 2008



Exercise: Definition

- Give definitions for the following concepts:
 - ♦ weekday
 - working day
 - ♦ weekend
- Are the definitions intensional or extensional?

